Case Manager

Freekind™ is seeking a full-time Case Manager to join our team!

We are a faith-based nonprofit on a mission to prevent human trafficking in our community and support survivors on their journey to freedom. Our nationally recognized Prevention Project™ program is designed to equip the next generation to avoid exploitation, with age-appropriate curricula for middle and high schools and in-depth training for background-cleared adults working with youth. Through our Offramps™ program for adult survivors, we identify incarcerated victims of human trafficking, help them access restorative services, advocate for alternative sentencing in the courts and provide practical assistance as they transition from jail. We work with more than 200 unique survivors of sex trafficking and commercial sexual exploitation in our community each year.

This position works as an integral part of the Survivor Empowerment team and reports directly to the Lead Case Manager. Following best practices, the Case Manager will:

- Provide trauma-responsive case management services to clients of Freekind;
- Be responsible for intake and coordination of services for those who have experienced sex trafficking or commercial sexual exploitation; and,
- Advocate for and help clients navigate systems and access resources, including courts and jails, basic needs, employment services, stable housing, and community supportive services.

The successful candidate will have:
- High tolerance for uncertainty and change
- Comfort working with victims of trauma, including those with non-violent criminal backgrounds, mental health issues & substance abuse disorders
- High empathy, patience and compassion for those who have experienced trauma
- Healthy boundaries
- Strong interpersonal, organizational skills
- Sound decision-making and critical thinking skills
- Excellent verbal and written communication skills
- Ability to manage multiple clients simultaneously
- Ability to work independently and as a team member
- Willingness to work outside of “normal” work hours as required

Qualifications
- Bachelor’s degree required (preferably in social work, criminal justice, psychology or other related field);
- 3 or more years of experience required;
- Previous experience working with marginalized populations and/or victims of sexual exploitation/violence preferred
- Crisis intervention, problem-solving, and conflict resolution skills and/or certifications
• Ability to work collaboratively with criminal justice system professionals, partner organizations, and other community resources

Job Responsibilities:
• Conducts eligibility intakes and initial needs assessments for those who have experienced human trafficking and sexual exploitation.
• Provides trauma-responsive case management for FREEKIND clients in accordance with the case management model used by the organization
• Provides crisis stabilization services and safety planning as needed
• Identifies and coordinates resources for FREEKIND clients
• Researches and coordinates referrals for appropriate program placements
• Helps clients access vocational, educational, and housing assistance as needed
• Visits FREEKIND clients while incarcerated to complete assessments, conduct re-entry planning, and/or follow up as needed
• Collaborates and coordinates with partner organizations and those providing community services to provide a continuum of care for FREEKIND clients. This includes, but is not limited to: probation and/or parole officers, attorneys, Community Service Board (CSB) case managers, nonprofit organization case managers/residential directors, mental health and/or medical providers/counselors, housing facilities, and DSS/DHS case managers
• Provides court advocacy and/or support and/or testimony as needed
• Maintains timely client files and documentation with accuracy
• Provides regular reports to the Lead Case Manager/Survivor Services Director for the purposes of operational management, strategic goals, grant writing and reporting, and other reports that may from time to time be required
• Provides support for volunteer victim advocates and jail class instructors
• Regularly meets and coordinates with the Lead Case Manager/Survivor Services Director, the Survivor Advocate Coordinator, other Case Managers, and Survivor Advocates to ensure client’s needs are met and documented
• Responds to FREEKIND’s Helpline (along with other members of the SE team)
• Participates in relevant professional development trainings

Other job requirements:
• Valid driver's license, insurance, and safe driving record
• Successful completion of a criminal background check and a psychological evaluation

Compensation/Benefits:
• Salary $40,000-45,000 commensurate with qualifications and experience
• Generous paid holidays in addition to paid sick/vacation leave
• Monthly stipend for local travel to support client needs
• Health insurance covered at 50%, vision and dental paid by organization
• Some flexibility with schedule/remote work
• Use of a work cell phone and laptop

Interested candidates should submit a resume and cover letter describing how your interests & skills align with this position to info@freekindva.org

Last updated: 07/15/2024